

# Rapido for Resource Sharing

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April, 2024

# AGENDA

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Current state

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Alma Community Resource Sharing Landscape

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Where Rapido comes in

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Rapido community

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Rapido roadmap

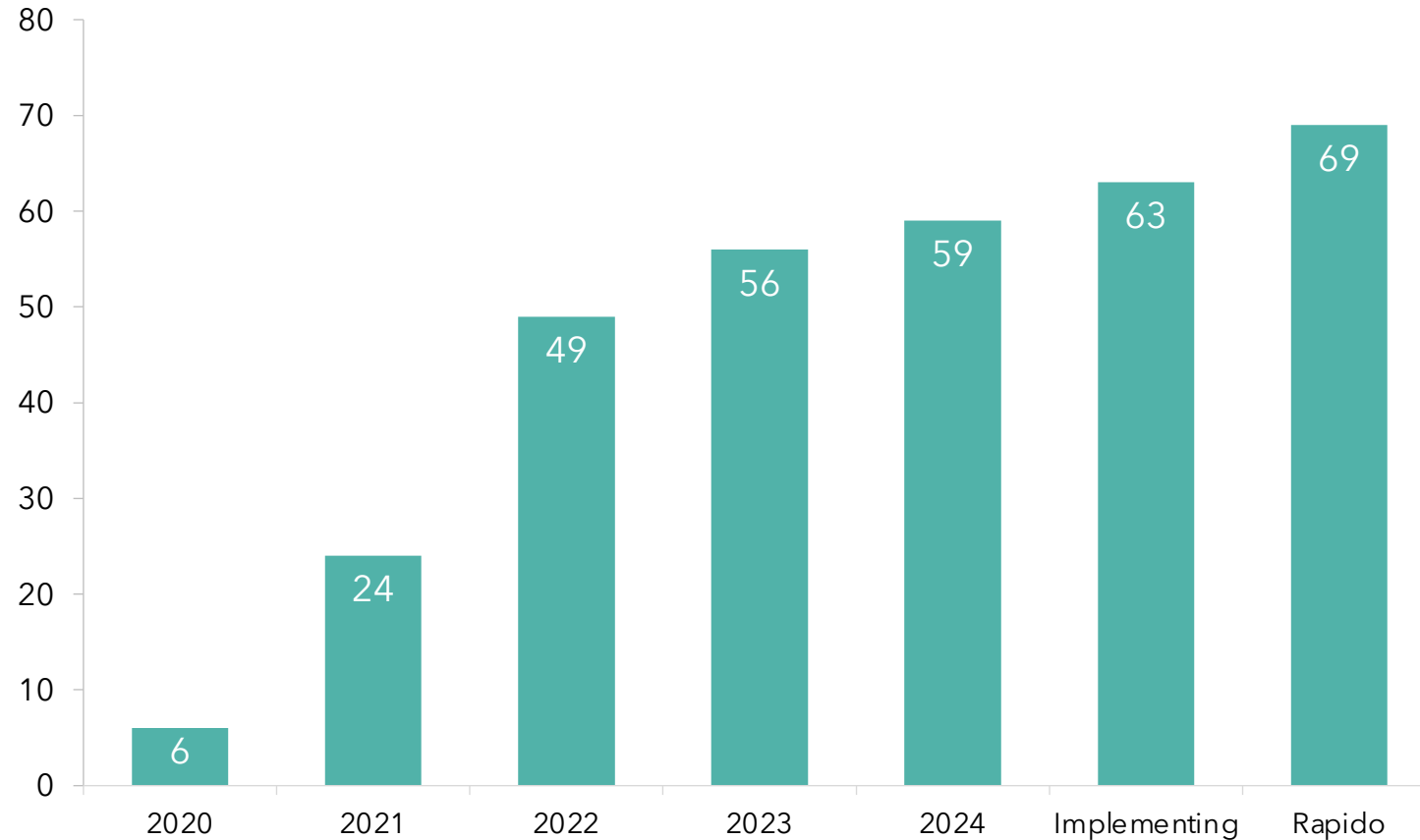


# Current State

28<sup>th</sup> April, 2024

# UKI: RapidILL

Libraries using RapidILL in UK and Ireland



69

Libraries using RapidILL  
Includes 6 using Rapido  
and libraries not using Alma

# Libraries Recently Live with RapidILL

University of  
**Kent**



UNIVERSITY OF  
**OXFORD**



# Six Institutions now Live with Rapido



UNIVERSITY OF  
LIVERPOOL

2022

EST 1892

**LSBU**

London South  
Bank University

2023



Nottingham Trent  
University

2023



University  
of Exeter

2023



UNIVERSITY OF  
DERBY

2023

CARDIFF  
UNIVERSITY

PRIFYSGOL  
CAERDYDD

2023



# Alma Community: Resource Sharing Landscape



# UK and Ireland Alma Community: Resource Sharing Landscape

## Facts and Figures

~98 Alma in the UK and Ireland

Of those



Institutions use Alma  
Resource Sharing



Use RapidILL



6 use Rapido



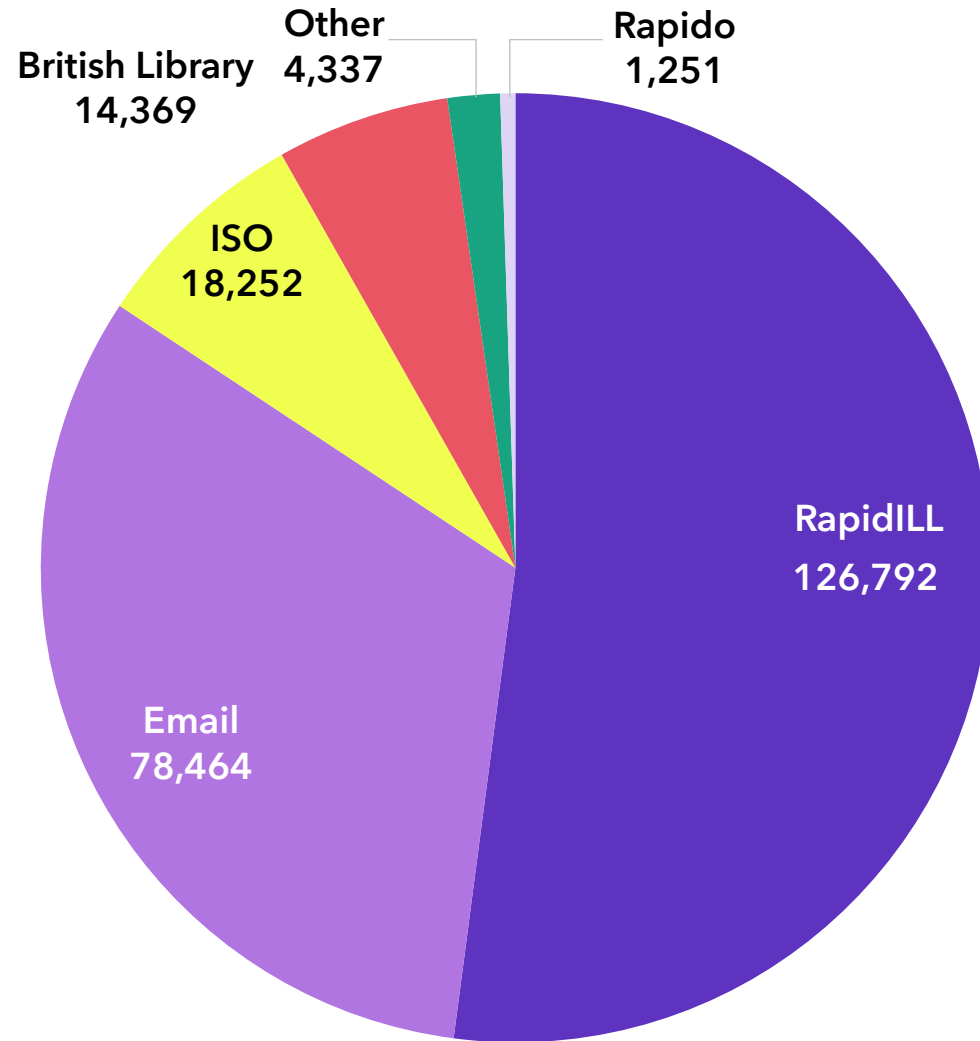
243K borrowing  
requests placed in the  
last year across the UK  
resource sharing  
network



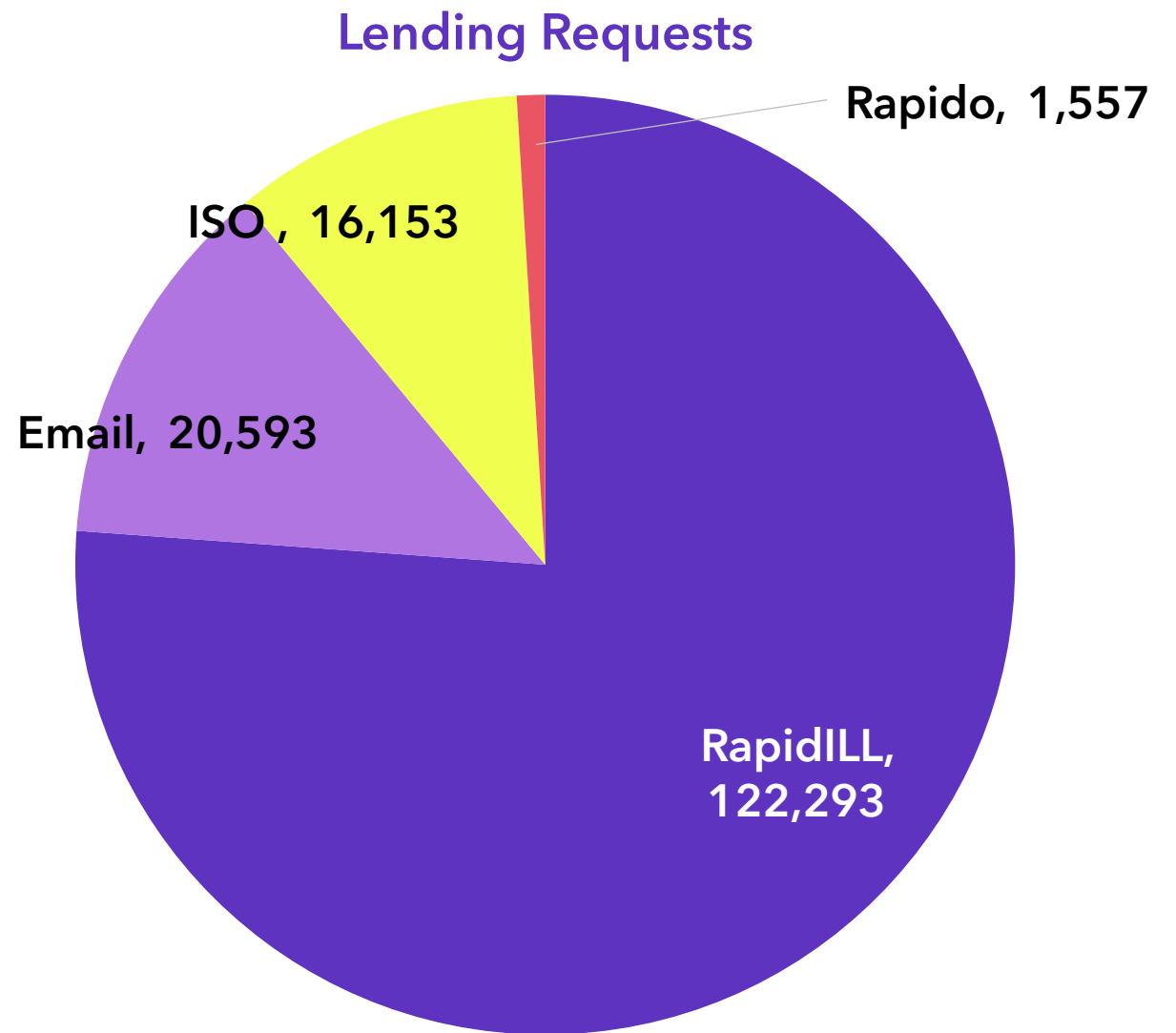
# UKI: Borrowing Requests: Methods of Requesting

Snapshot:

243k in last 365 days



# UKI: Borrowing Requests: Methods of Requesting





An aerial, top-down view of a complex highway interchange at night. The roads are illuminated with a mix of warm yellow and cool blue lights. The interchange features multiple levels of overpasses and ramps, creating a dense network of paths. In the lower-left quadrant, a soccer field is visible, surrounded by a red fence and lit with bright lights. The overall scene is a mix of urban infrastructure and sports facilities.

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# Where Rapido Comes in



# What if Users Could Borrow a Title Like They Order a Pizza?

April, 2024



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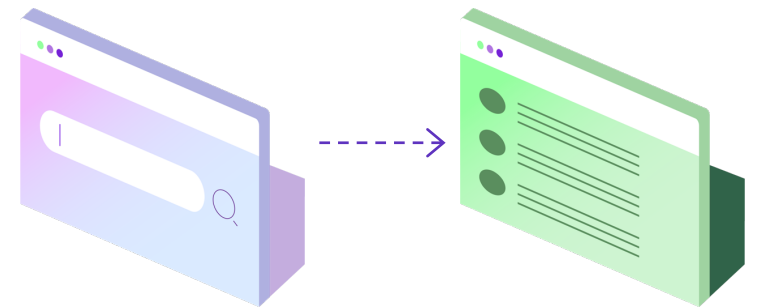
# What Does it Take to Order a Pizza?



# Borrowing Workflows with Rapido

One user interface for  
discovery and borrowing

One staff interface for  
managing all requests



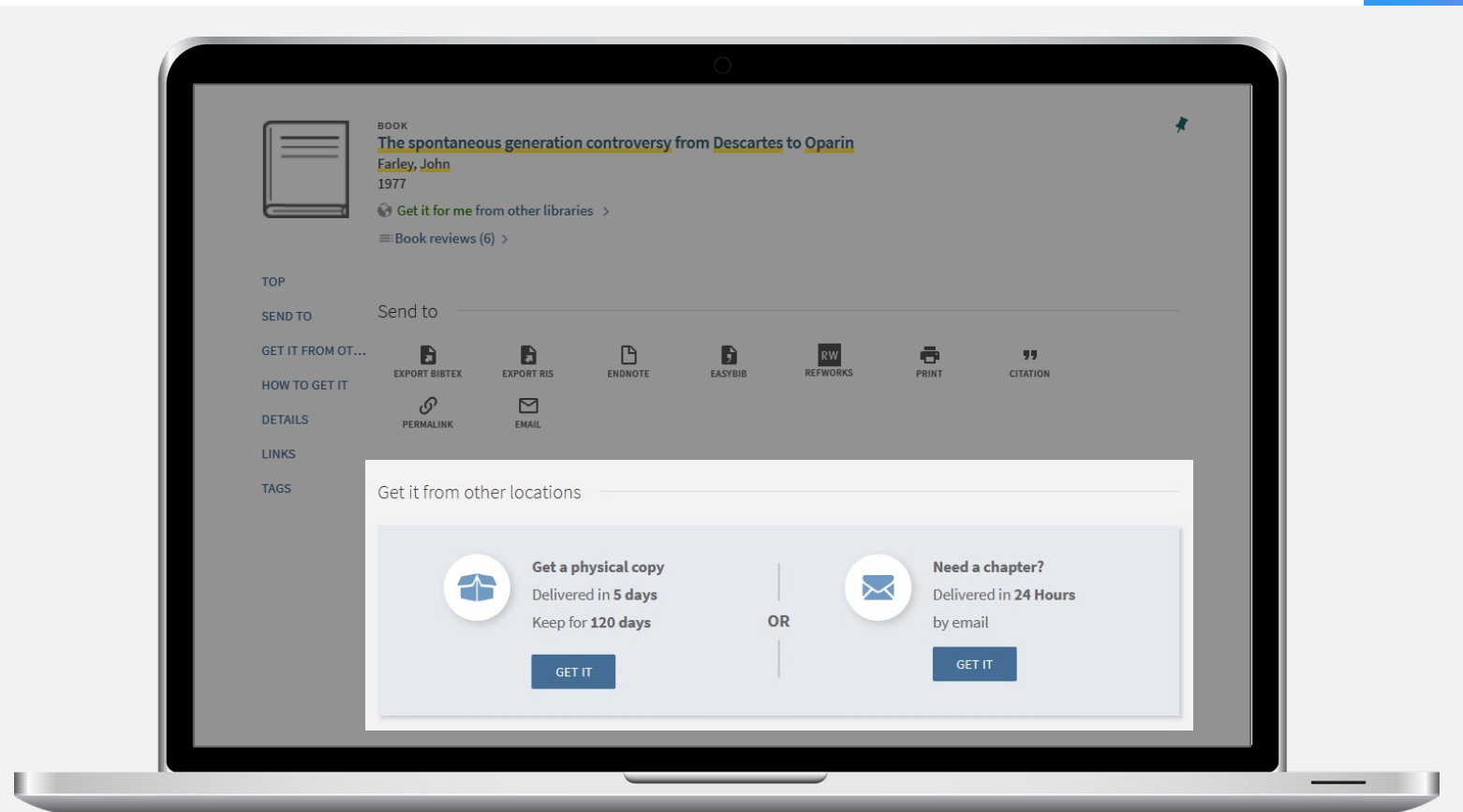


# Make Borrowing a Title as Easy as Ordering a Pizza



## How?

- One interface for users
- Discover and borrow materials **on the same interface**
- Borrowing services available **24/7**

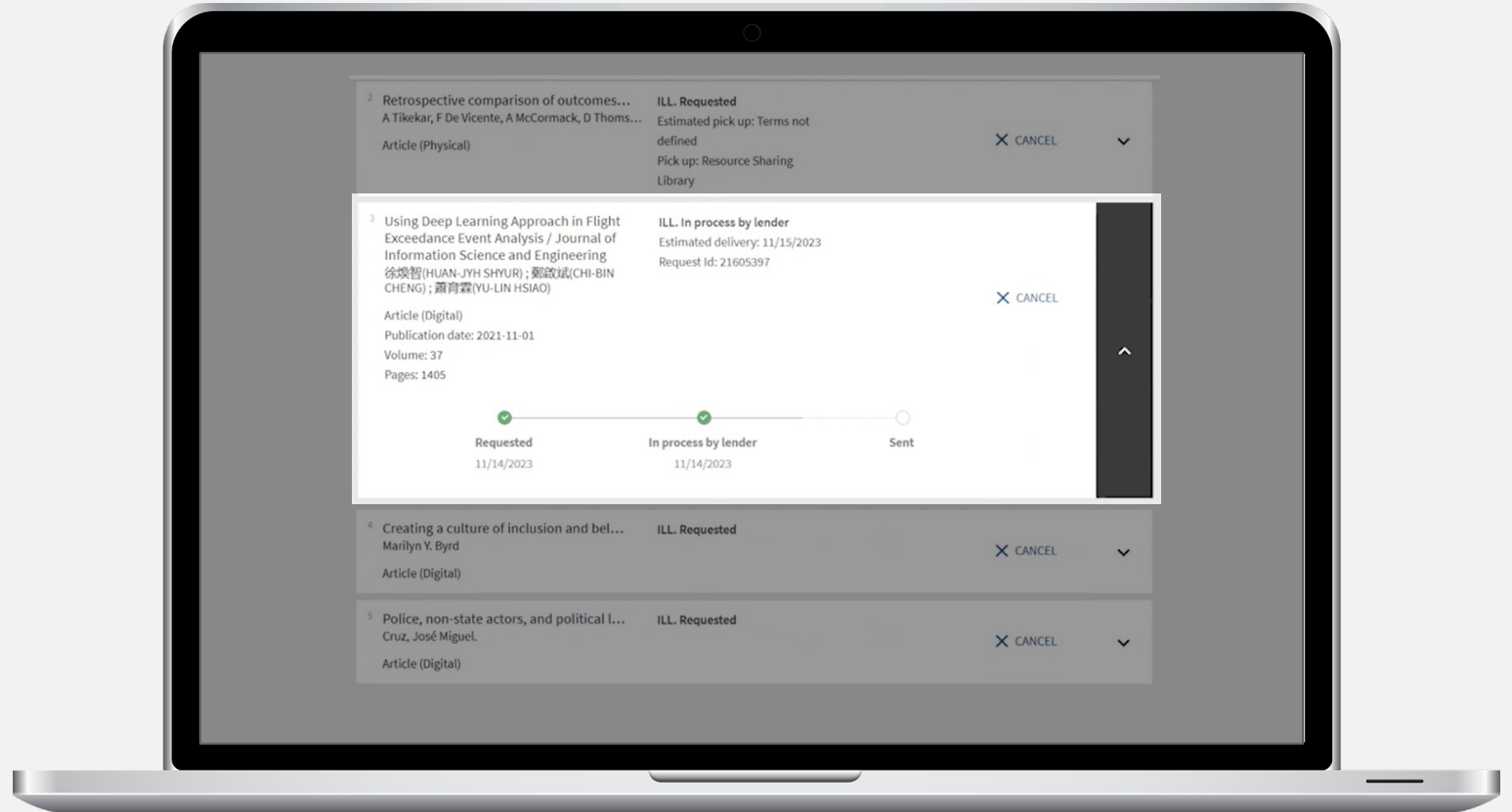


# Make Borrowing a Title as Easy as Ordering a Pizza



## How?

- One interface for users
- Discover and borrow materials **on the same interface**
- Borrowing services available **24/7**
- Choose their preferred option and track delivery



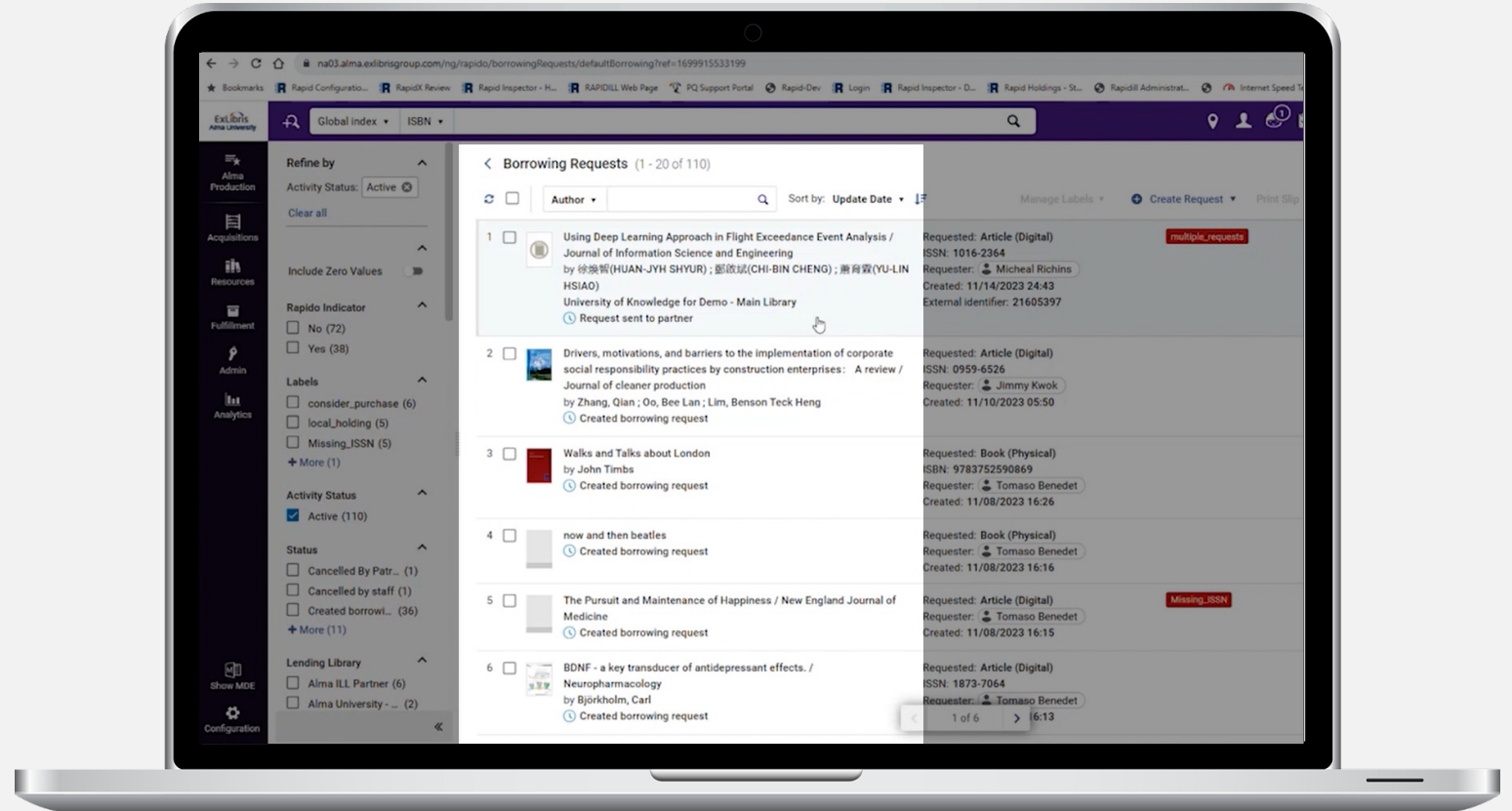


# Make Borrowing a Title as Easy as Ordering a Pizza



## How?

- One system for staff
- Manage all ILL requests in one system
- Receive requests with pre-populated forms
- Fulfill 9/10 requests in under 24 hours



# Making Borrowing as Easy as Ordering a Pizza



## Adapt to new habits

Patrons access any material using the discovery interface



## Meet users' deadlines

Libraries fulfill 9/10 requests in under 24 hours



## Help staff work smarter

Staff manage all requests through one interface  
Automation and mediation handle volume

# What Comes with Scale i.e. as More Libraries Adopt Rapido



## Email

- 78,464 emails
- Manual workflows associated with email processing would significantly reduce



## Peer to Peer

- 18,252 ISO requests
- As the UK Rapido pod grows, peer to peer volume would reduce
- Locate profiles no longer needed



## Pod model

- 1,251 borrowing requests
- Libraries can group based on:
  - Delivery time,
  - Loan period
  - Renewals: Allow, auto, max
  - Expiry days
- Similar to efficiency gain with RapidILL





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# User stories

## Rapido Community



# University of Liverpool



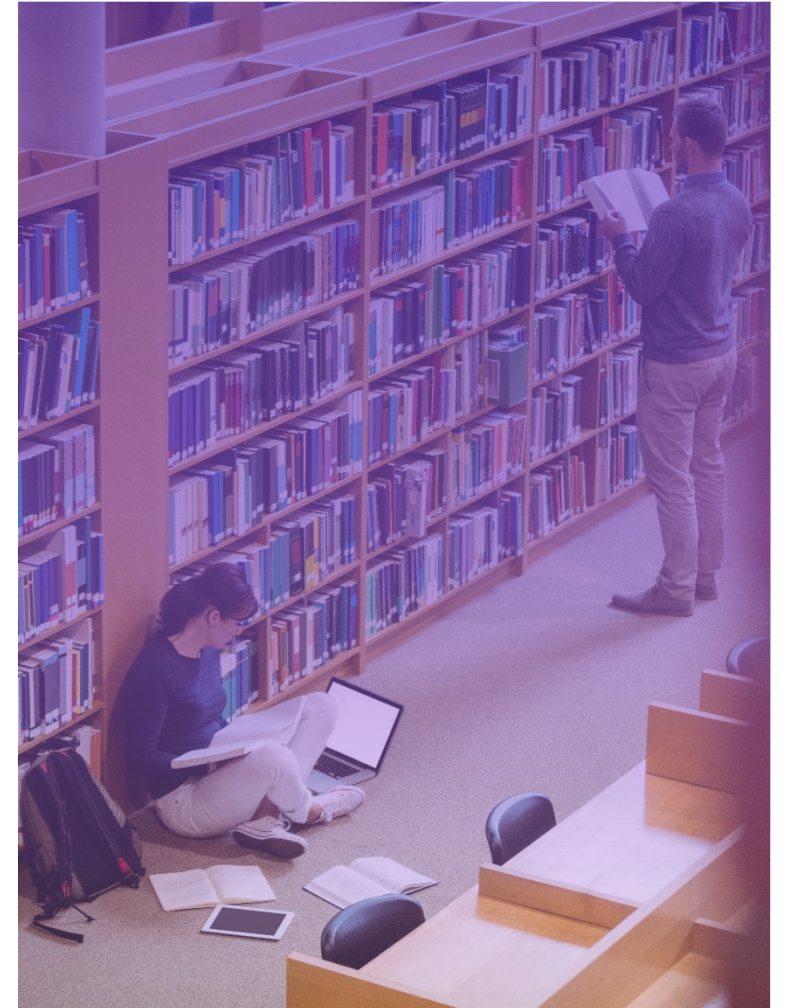
131% increase in submissions for interlibrary loans (ILL) form the previous year



Halved the annual average cost per fulfilled interlibrary loan request



24h turnaround time for digital content



# University of Derby



**300% increase** in borrowing request



**86%** of request fulfilled within **24 hours**



**Entire increase** handled with existing staff

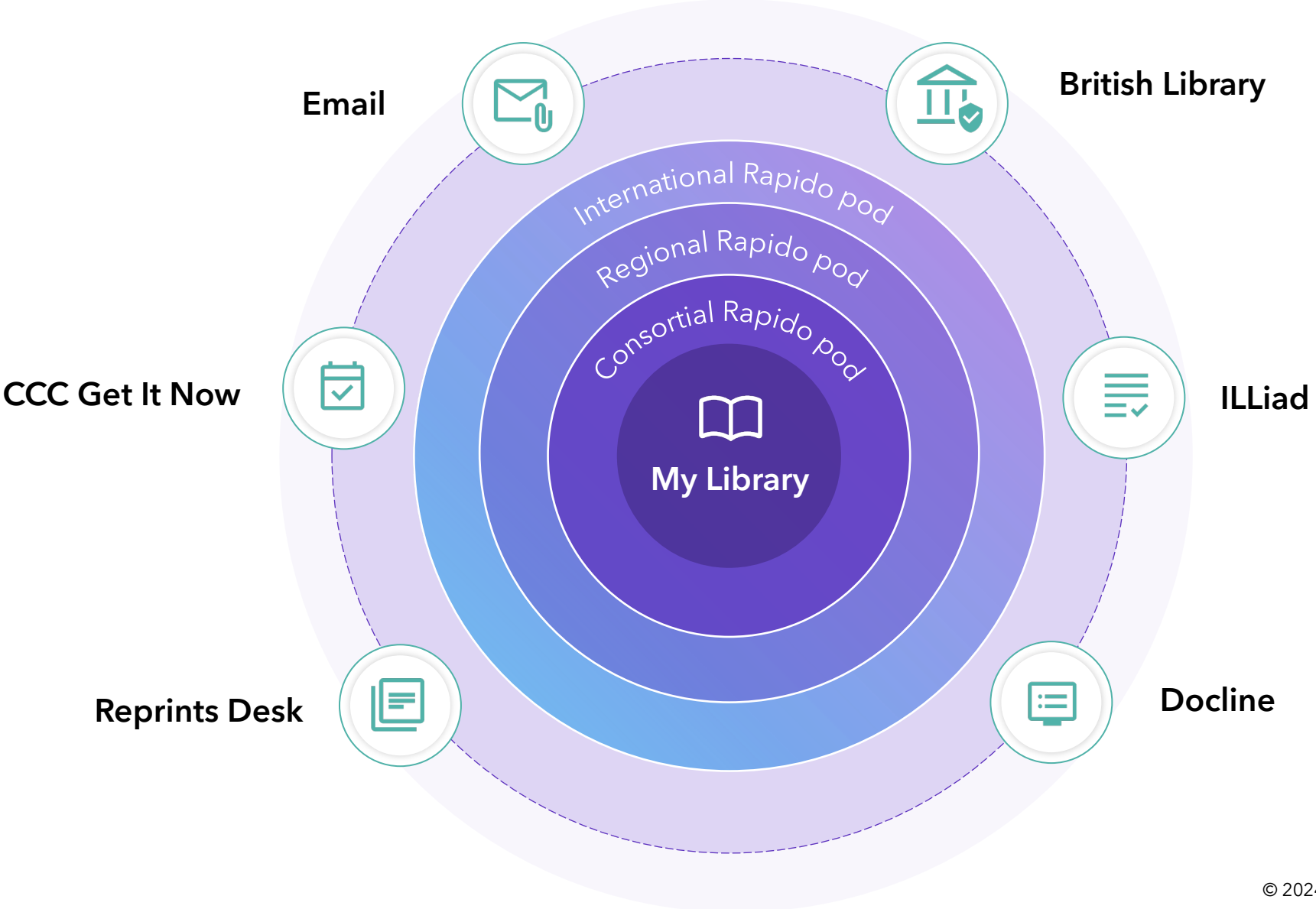
“

Oh, no! How are we going to cope with that?” asks Cox. “Actually, thanks to all of the automatic processes within Rapido, we managed the increase absolutely fine.

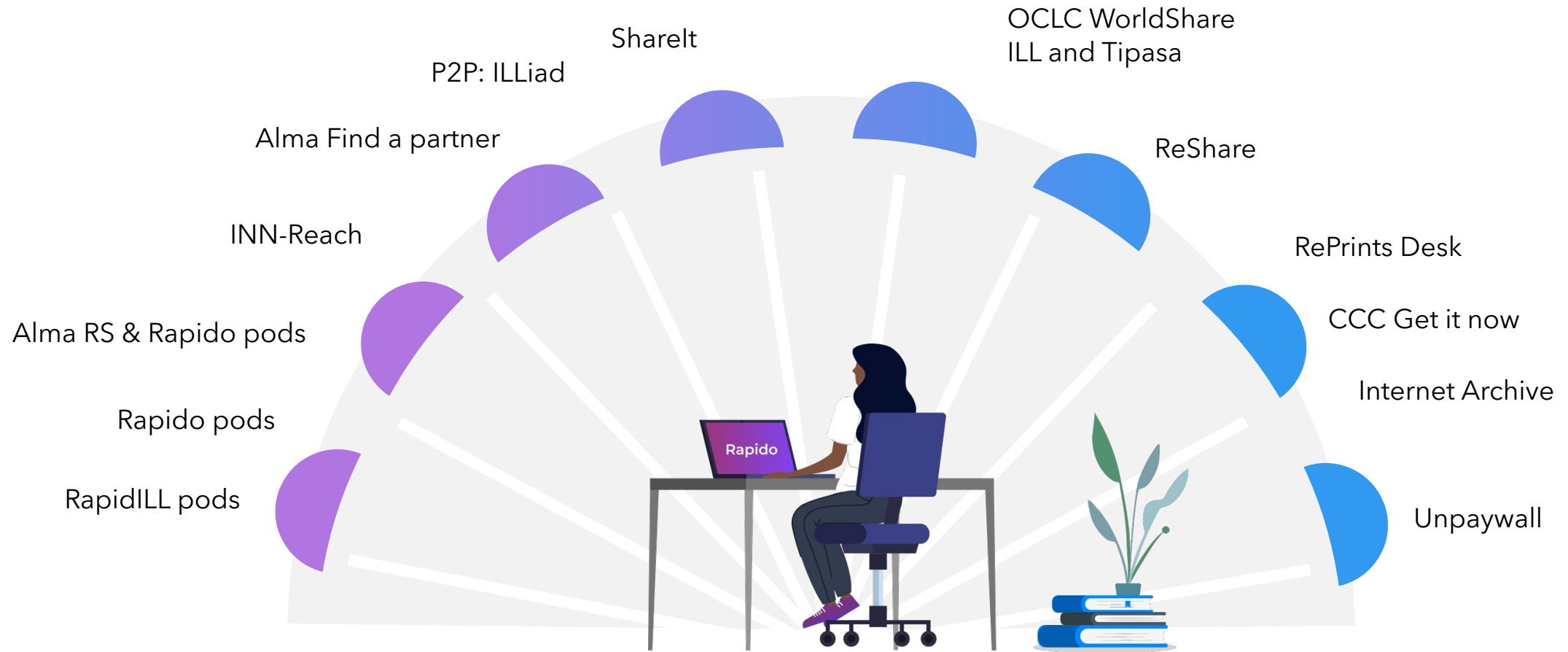
”



# Share Resources with your Favorite Partners: Rapido Pods



# Rapido Integrations



Tight

Loose

Formats support: ISO, mail, NCIP, external partners



An aerial, top-down view of a complex highway interchange at night. The roads are illuminated with a mix of warm yellow and cool blue lights. In the center of the interchange, there is a rectangular soccer field with a red border and green field, also illuminated. The overall scene is a dense network of overpasses and ramps.

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# Rapido Roadmap



# Digital Models of Resource Sharing

## Article and Book chapter ILL



Control Digital Lending  
(CDL)



**Get a digital copy**  
Delivered in **24 Hours**  
by email

**GET IT**



eBook ILL

# Control Digital Lending (CDL) - What is the Future?

## Future

As regulation and practices are established, we envision resource sharing options via CDL

Get it from other locations



**Get a digital copy**

Typically delivered in **1 Hour**

Keep for **14 days**

GET IT

Get physical offer

OR



**Request a digital chapter or pages**

Typically delivered in **24 Hours**

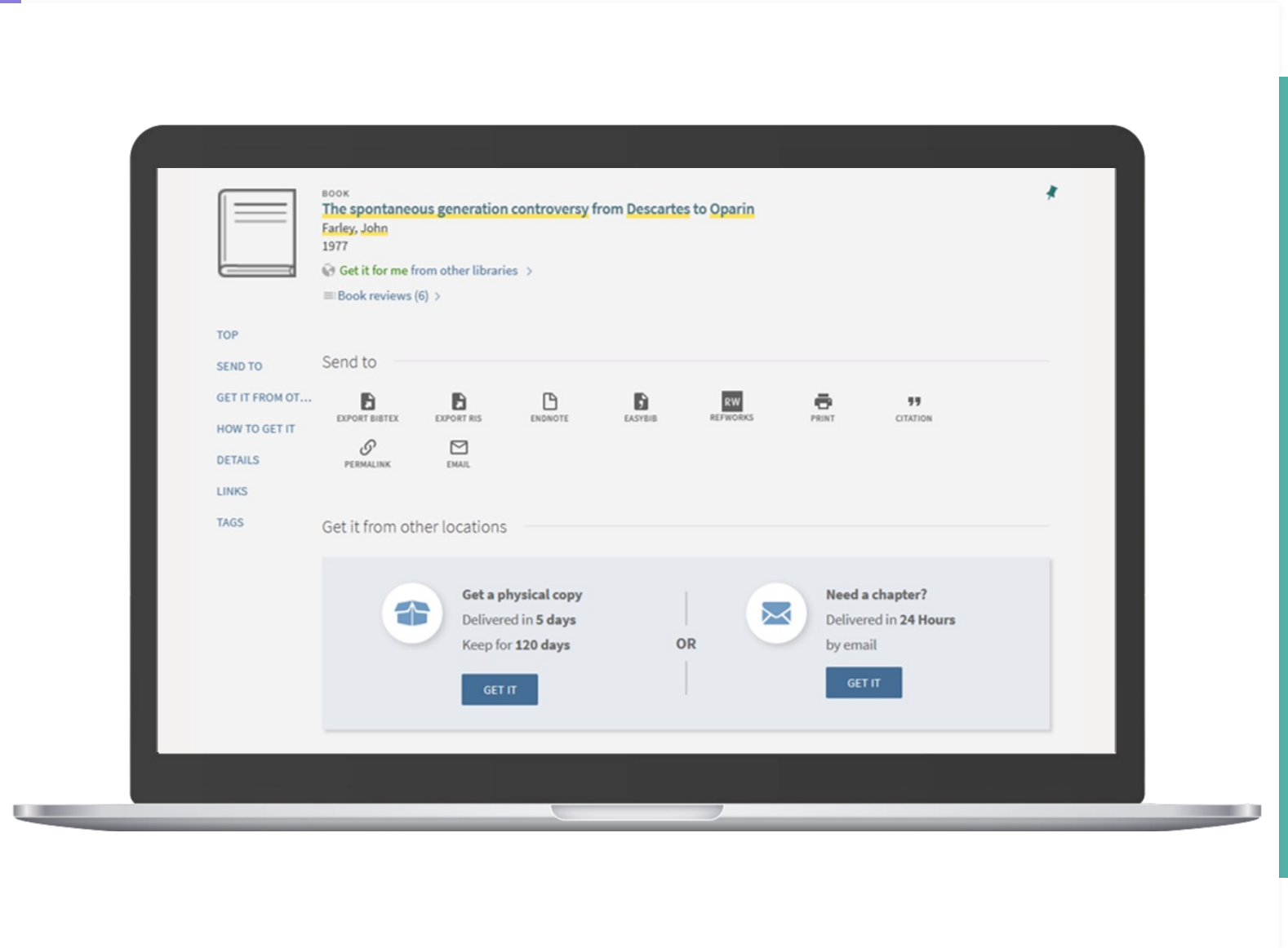
by email

GET IT

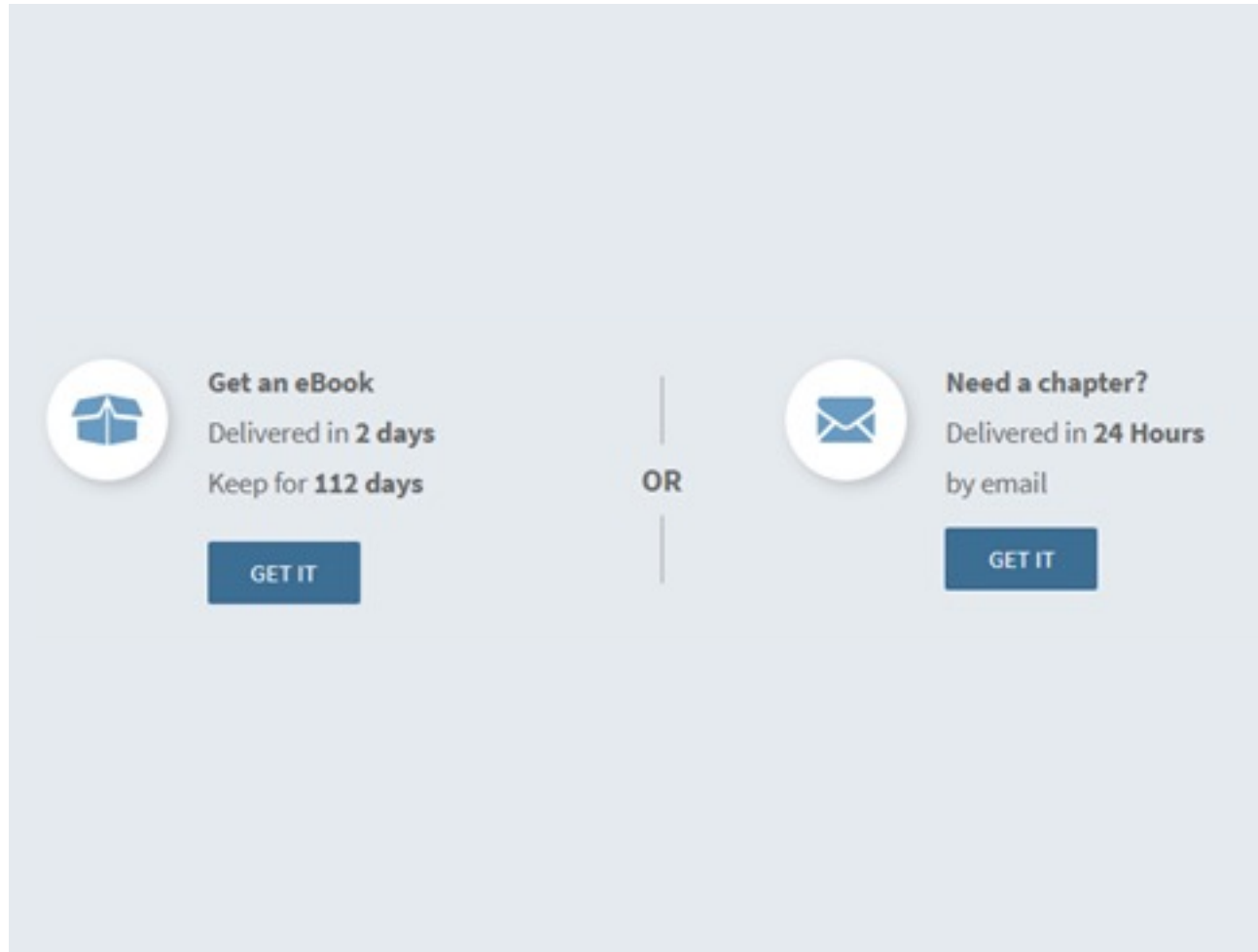


# Article and Book Chapter

Rapido and RapidILL



# eBook ILL: 2024 Rapido



The screenshot displays two options for obtaining an eBook:

- Get an eBook**: Delivered in 2 days, Keep for 112 days. Includes a "GET IT" button.
- Need a chapter?**: Delivered in 24 Hours by email. Includes a "GET IT" button.

The two options are separated by a vertical line with the word "OR" in the center.



Allows libraries to lend an eBook based on vendor license agreements



Rapido ensures that the system maintains the model of fulfillment set by the content provider

# eBook ILL: 2024 Rapido

### Request eBook Version

**Note the Interlibrary Loan Code for the United States**  
Check before requesting

Email

Volume

Tell us something about your request

[RESET FORM](#) [SEND](#)

Delivered in  
**7 Days**  
Keep for **112 days**




# eBook ILL: 2024 Rapido

**< Edit Lending Policies** Cancel Save

Member Attributes | **Physical Items Lending Policies** | Digital Items Lending Policies | Borrowing Policies

Participating eBooks ▼

[+ Add Participating eBooks](#)

  
No records were found.

Digital Items Lending Policies >

# eBook ILL: 2024 Rapido

### Add Participating eBooks

Name \*

Add Set

Participating eBooks





[+ Add Participating eBooks](#)  

Name	Description	
1 Long Terms	where (Available for equals "ETH Zürich" AND Availability (Electronic Portfolio) equals "Available" AND Is Local (Electronic Portfolio) equals "No")	







# Integration with ILSs and Discovery Layers



# Integration Points

			
Inventory	Real time availability	Circulation	Discovery Layer
<ul style="list-style-type: none"> <li>Bibliographic and holdings data are key to:               <ul style="list-style-type: none"> <li>The end user experience</li> <li>Enabling auto mediation and streamlined staff workflows</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Enables precision when auto selecting lenders</li> <li>96% of Rapido requests are filled by the first lender</li> </ul>	<ul style="list-style-type: none"> <li>Rapido updates the ILS when a lender ships an item</li> <li>Removing need to re-key</li> </ul>	<ul style="list-style-type: none"> <li>PrimoVE: Embedded experience</li> <li>Other discovery layers: Link out or potential for API integration</li> </ul>
<b>How?</b>			
<ul style="list-style-type: none"> <li>OAI-PMH for physical holdings load</li> <li>KBART for e-resources</li> </ul>	Utilize ILS API	NISO Circulation Interchange Protocol (NCIP)	<ul style="list-style-type: none"> <li>APIs</li> <li>OpenURL</li> </ul>

# ILSs Roadmap

 ILS	 Inventory	 Real time availability	 Circulation	 Patron look up	 General Availability
Alma	✓	✓	✓	✓	✓
Sierra	✓	✓	✓	✓	✓
FOLIO - EBSCO	✓	April 2024	April 2024	April 2024	Summer 2024



# Thank You

#### About Clarivate

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