

10:00 – 10:25 Welcome & AGM business

Alex Forrest – *EPUG-UK&I Chair*
Ian Haydock – *EPUG-UK&I Treasurer*

10:30 – 10:55 Ex Libris update

Ofer Mosseri & Alan Oliver – *Ex Libris*

11:00 – 11:25 Community Zone update

Galen Jones – *The Open University*
Jane Daniels – *Cardiff Metropolitan University*

11:30 – 11:55 Ex Libris support update

Martin Büscher – *Ex Libris*

12:00 – 12:25 Questions & Answers with Ex Libris

Submit your questions in advance when registering for the event or at www.epuguki.org before 26th April.

Break for Lunch**13:00 – 13:10 EPUG-UK&I community collaboration**

Alex Forrest – *EPUG-UK&I Chair*

13:15 – 13:40 Switching to Primo VE

Tim Graves – *University of Sussex*

13:45 – 14:05 Resource Sharing & RapidILL updates

Alan Dawson – *Bangor University / WHELP*
Amin Hussain & Claire Hordern – *The University of Manchester*

14:10 – 14:30 Primo accessibility

Tobe Amadi – *The Open University*

14:35 – 15:00 Ex Libris Premium Services

Daniel Bortey – *Ex Libris*

Closing announcements