

09:30 – 10:00 **Welcome refreshments**

10:00 – 10:15 **Chair and Treasurer's report**

Alex Forrest – *University of Edinburgh*

Ian Haydock – *Keele University*

10:15 – 11:00 **Ex Libris Update**

Alan Oliver – *Ex Libris*

11:00 – 11:15 **Questions & Answers with Ex Libris**

Submit your questions in advance when registering for the event or at www.epuguki.org before 16th March.

11:15 – 11:45 **Refreshments**

11:45 – 12:15 **Feedback from the UK Community Zone event**

Galen Jones – *The Open University*

12:15 – 13:00 **Ex Libris Leganto update**

Maria Cotera – *Ex Libris*

TBC

Second speaker TBC

13:00 – 13:45 **Lunch**

13:45 – 14:30 **XSLT and wizardry at Bangor – Tonics and spells for customising email notices**

Alan Dawson – *Bangor University and WHELP*

14:30 – 15:15 **Customer Successes with Ex Libris' Business Process Review**

Andrew Christison – *Ex Libris*

15:15 – 16:00 **Primo VE: behind the scenes**

Amin Hussain – *University of Manchester*

16:00 **Closing refreshments**